

“The biggest things I’ve learned here are patience and listening to people.”

—SIMON CHEUNG, CUSTOMER SERVICE AGENT

After 23 years in the airline industry, Simon Cheung says his favorite part of the job is still the satisfaction of helping others get to their destination. When he started as a Customer Service Agent, his Fun-LUVing Attitude and Servant’s Heart immediately distinguished him as a Leader. Whether he’s playing detective to locate a lost item or helping a Customer get the best fare, Simon always delivers outstanding Hospitality. Outside of his work at San Diego International Airport, he volunteers as often as he can and recently participated in a Walk for Water in Mission Beach. We’re proud to recognize an individual who works tirelessly to put smiles on our Customers’ and Employees’ faces! —Megan Jenkins, Communications & Outreach

SPOOKY STYLE “When I worked in Las Vegas, we decorated for Halloween and even won an award. Each gate was a different theme.”

SWEET SALE “During our 25-year anniversary sale, I helped a Passenger find \$25 fares for six hours. She bought me a box of chocolates because we were together for so long.”

A SUPER HOBBY “I enjoy reading comic books. I like both DC and Marvel—I love the X-Men comics.”

GOLDEN STATE “The Spruce Street Suspension Bridge is really cool to see. It was built in 1912 and goes across Kate Sessions Canyon. When you cross it, it shakes.”



To thank Simon for his work and dedication, Penn & Teller is proud to give him two tickets to see the show in Las Vegas. Congratulations, Simon!

PHOTOGRAPHY BY FRANK ROCZIENSKI