Southwest®
Business

Branded Fares
Format Overview



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At Southwest®, we love making flying simple and fun for both our Customers and Employees. To help us do just that, please use this document to familiarize yourself with how we use Branded Fares to better support you. We have four fare families (Choice Extra, Choice Preferred, Choice and Basic) and we use industry standard fare pricing structures, including dual RBD and Branded Fares, to present that content to you. These industry standard capabilities allow fare classes to be shared across fare products to offer you more choices when you book!

Get to know our fares

	Basic[1]	Choice	Choice Preferred	Choice Extra
	Go for less	Top pick	Earlier Access	All in
Seats	**Seating benefits[15]**			
Seat type included[15]	**Standard** (assigned at check-in)	**Standard** (select **at booking**)	**Preferred** (or any Standard seat)	**Extra Legroom** (or any seat)
Extra Legroom seat[15] *seats in front of cabin and exit rows*	$	$	$	✔
Preferred seat[15] *Standard legroom seats near the front of the cabin*	$	$	✔	✔
Standard seat[15] *seats in back of cabin*	✔	✔	✔	✔
Boarding	**Boarding benefits[16]**			
Boarding group[16]	Last	General	Early General	Early
Priority Boarding *first group to board*	$	$	$	$
Rewards	**Rewards benefits**			
Checked bag[2]	$	$	$	2 free
Rapid Rewards® points[3] *Exclusive to Rapid Rewards members*	2X fare	6X fare	10X fare	14X fare
Flight credit expiration[7]	6 mos	12 mos	12 mos	12 mos
Transferable Flight Credit™[6]	✘	✔	✔	✔
Flexibility	**Flexibility policy**			
Refundability[5]	Non-transferable Flight Credit	Transferable Flight Credit™[6]	Refundable	Refundable
Changes[8]	Available with fare upgrade	Fare difference may apply	Fare difference may apply	Fare difference may apply
No cancel fees[4]	✔	✔	✔	✔
Free Same-day standby[9] *add your name to the list, taxes and fees may apply*	✘	✔	✔	✔
Free Same-day change[9] *confirmed seat, taxes and fees may apply*	✘	✔	✔	✔
Free inflight entertainment[11]	✔	✔	✔	✔
Priority Lane and Express Lane[12]	✘	✘	✔	✔
Premium drink[13] *on select flights 251 or more miles*	$	$	$	✔
Inflight WiFi[14] *Free for Rapid Rewards® Members*	$	$	$	$

Please see disclaimers on the next page.

Fare chart disclaimers

[1]**Basic fares:** Basic fares are non-refundable except as allowed by our 24-hour cancellation policy. Flight changes are allowed but require a fare upgrade. Customers may be eligible for a flight credit if canceled at least 10 minutes prior to the flight's original departure time.
[2]**Checked bag:** Bag fees apply to Basic, Choice, and Choice Preferred fares. Choice Extra fares and Rapid Rewards® A-List Preferred Members receive two free checked bags. A-List Members and Rapid Rewards Credit Cardmembers only receive their first checked bag for free. Checked bag benefits do not apply on flights booked with a partner carrier. Weight and size limits apply. Additional allowances, benefits, and/or exceptions may apply. Learn more.
[3]**Rapid Rewards points:** Rapid Rewards points can be earned from (a) Qualifying Flights (defined below) operated by Southwest®, or (b) through qualifying purchases with our Rapid Rewards partners. "Qualifying Flights" include flights operated by Southwest Airlines® and paid entirely with dollars, Southwest LUV Vouchers, gift cards, or flight credits and those paid with Cash + Points. NOTE: With a Cash + Points booking, points are earned only on the portion of the base fare that is paid with dollars. Qualifying Flights exclude reward flights, charter flights, nonrevenue travel, and Companion Pass® travel. All Rapid Rewards rules and regulations apply and can be found at Southwest.com/rrterms.
[4]**No cancel fees:** No cancel fees. All fare types are eligible for cancellations without a fee. For roundtrip reservations, if one or both flight segments is booked with a Basic fare, cancellations are only permitted if either a) both flight segments are canceled or b) the Basic fare segment(s) is upgraded. Failure to cancel a reservation at least 10 minutes prior to original scheduled departure may result in forfeited travel funds.
[5]**Refundability:** As long as you cancel your reservation at least 10 minutes prior to the original scheduled departure of your flight, you're eligible to receive 100% of your ticket value as a refund to your original form of payment. A Southwest® flight credit from a previous reservation that is applied toward a Choice Extra or Choice Preferred fare will be refunded as a Transferable Flight Credit™. For travel booked with Rapid Rewards® points, if canceled, points will be returned to the Rapid Rewards account holder who booked the reservation. If you do not cancel, your funds will be refunded as a Transferable Flight Credit. Learn more.
[6]Transferable Flight Credit™: To receive a credit, you must cancel your flight at least 10 minutes prior to the flight's original scheduled departure time. If you do not cancel, your points and funds may be forfeited. Learn more. A Transferable Flight Credit™ expires 12 months from the date the fare was booked and ticketed. A Transferable Flight Credit™ can be transferred between Rapid Rewards® Members. Only one transfer is permitted. For bookings made through a Southwest® Business channel, transfers are allowed only between employees within the organization.
[7]**Flight credit expiration:** To receive a flight credit, you must cancel your flight at least 10 minutes prior to the flight's original scheduled departure time. If you do not cancel, your points and funds may be forfeited. Learn more. A Transferable Flight Credit™ created from Choice Extra, Choice Preferred, and Choice reservations expires 12 months from the date the fare was booked and ticketed. Basic fare flight credits expire 6 months from the date the fare was booked and ticketed.
[8]**Changes:** If you need to change an upcoming flight itinerary, you'll only pay the difference in fare for Choice, Choice Preferred, and Choice Extra fares (if one applies). For Basic fares, you may upgrade the fare to Choice, Choice Preferred or Choice Extra. Failure to cancel a reservation at least 10 minutes prior to original scheduled departure may result in forfeited travel funds.
[9]**Free same-day change/standby:** Same-day change: On the day of travel, you can switch free of airline charges to another flight with space available departing on the same calendar day between the same origin airport and destination airport as your original flight. Free same-day change is only available for Choice Extra, Choice Preferred, or Choice fares. Basic fares and Rapid Rewards® A-List Preferred and A-List Members are not eligible for free same-day change unless the Member purchases a qualifying fare. Same-day standby: You can list for same-day standby on an earlier flight via a Southwest® Customer Service Agent at the airport or the Southwest app or mobile web. You will receive a message based on the contact preference selected during booking if you are cleared on the flight. With the exception of A-List Preferred and A-List Members, Customers who purchase Basic fares are not eligible for free same-day standby. For both same-day change and same-day standby, you must change your flight or request to be added to the same-day standby list at least 10 minutes prior to the scheduled departure of your original scheduled flight or the no-show policy will apply. If using the app or mobile web, you must make the change or list your name 60 minutes (for domestic flights) or 90 minutes (for international flights) ahead of the new flight's scheduled departure. You will be required to pay any government taxes and fees associated with these itinerary changes, but refunds will be provided. Your original seat and boarding group is not guaranteed. Southwest® Business Customers booked through travel agencies may need to see a Southwest Agent at the airport for both a same-day change or standby listing. See Southwest.com/standby for more details.
[11]**Free Inflight entertainment:** Where available. Available only on WiFi-enabled designated aircraft. Due to licensing restrictions, free live TV may not be available onboard WiFi-enabled international flights.
[12]**Priority and Express Lanes:** Priority and Express Lanes, (where available), can be accessed by Choice Extra and Choice Preferred Customers and A-List and A-List Preferred Members. Priority Lane is located at Southwest® check-in counters, and Express Lane is at security checkpoints.
[13]**Complimentary premium drink:** On select flights traveling 251 miles or more, Choice Extra travelers receive one complimentary premium drink on the day of travel, and A-List Preferred Members receive up to two complimentary premium drinks per leg. Drink coupons are subject to availability. Service may also be limited at the discretion of Southwest®. This coupon has no cash value. Drink coupon is void if altered, sold, purchased, brokered, or bartered. Non-exchangeable for other goods or services. Southwest Airlines® reserves the right to discontinue its drink coupon program at any time. Coupon is invalid after expiration date and will not be updated or replaced. Alcohol purchased with drink coupons must be consumed onboard the aircraft. Must be 21 years or older to consume alcoholic beverages.
[14]**Free Inflight Internet:** Where available. Available only on WiFi-enabled designated aircraft.
[15]**Seat:** For Basic fares, seats will be assigned at check-in with the exception of A-List Preferred and A-List Members as well as Rapid Rewards® Credit Cardmembers who may choose a seat prior to check-in. For Choice Extra, you can select an available Extra Legroom seat (or any other available seat) at time of booking. Extra Legroom seats have a few more inches of legroom and are located at the front of the cabin and exit rows. For Choice Preferred, you can select an available Preferred seat (or any available Standard seat) at the time of booking. Preferred seats have standard legroom and are near the front of the cabin. Standard seats also have standard legroom but are in the back of the cabin. All seats included in the fare bundle are subject to availability. When seats are purchased separately from a fare, the seat cannot be canceled unless you cancel the flight, too. You'll receive a flight credit for the seat. Seat exchanges are permitted; price difference may apply. Seats purchased separately are refundable back to the original form of payment only when exchanged for a higher priced seat. Learn more.
[16]**Boarding group:** Boarding group is based on the seat type and location in the cabin. The seats included in the fare bundle are based on availability. Our Rapid Rewards® A-List Preferred Members will board in Groups 1 or 2, and our A-List Members and Rapid Rewards Credit Cardmembers will board no later than Group 5.

All of our fare products have multiple price points and we no longer have dedicated fare classes. Our fares will continue to be filed via ATPCO but to always find the right fare, we recommend shopping by fare family (BUS, ANY, PLU, WGA, etc.) instead of by fare classes (Y, K, L, etc.).

A few key points to remember:

- All fare products can be booked in various fare classes.
- You should not rely solely on the fare class to determine the fare product.
- Branded Fares should be used to find the lowest fare for any fare family.

Brand Name	Brand Code	Example 1	Example 2	Example 3
Basic	WGA	ULAVV2H	JLN7W2H	DLN3W2H
Choice	PLU	FZNUK4Q	GLAVV4Q	NLA0P4Q
Choice Preferred	ANY	ULAVV6B	YLN0P6L	DLN7W6B
Choice Extra	BUS	BLAVV8U	KLN0E8K	LLA0P8L

**Table includes representative examples of changes but does not reflect a holistic view of all possible options.*

Use the following formats, along with pricing modifiers, to shop for Southwest fares in the GDS, however, for more detailed information regarding all available format entries, please consult your GDS Help Desk and/or training materials.

Sabre

Fare Shop Format: FQ[City Pair][Departure Date]-[Airline Code]

```
FQDALHOU25AUG25-WN«
DFW-HOU        CXR-WN        MON 25AUG25                          USD
THE FOLLOWING CARRIERS ALSO PUBLISH FARES DFW-HOU:
AA AC AS B6 CO DL FL NK O2 UA US WS
//SEE FQHELP FOR INFORMATION ABOUT THE NEW FARE DISPLAYS//
  7.5 PERCENT TAXES INCLUDED / FT FOR BREAKDOWN-SEE N*/USTAX1
```

```
WN-WNA/WGA - BASIC
WN      DALHOU           25AUG25
    V FARE BASIS      BK     FARE   TRAVEL-TICKET AP  MINMAX  RTG
  1   FBAVN2D         F X     95.18 E08JL  T01JN 21/1  -/  -  330
                                    R19NV
```

```
WN-WNA/PLU - CHOICE
WN      DALHOU           25SEP25
    V FARE BASIS      BK     FARE   TRAVEL-TICKET AP  MINMAX  RTG
 63   VDAVN4D         V X     63.18 E19AU  T31JL 21/1  -/  -  330
                                    R26JA
```

The results are separated by fare families in the fare quote information

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Availability: 1[Departure Date][City Pair][Time]¥[Airline Code]

```
125AUGDALHOU¥WN«
25AUG MON DAL/CDT HOU/CDT
 1 WN      27     Y9 K9 B9 L0 Q9 H9 W9 R9 O9 M9 S9 N9 T9 I9 C9 P9 U9 G9 E9 Z9 F9 A9 J9 D9 V9    DAL   HOU
 2 WN      19     Y9 K9 B9 L0 Q9 H9 W9 R9 O9 M9 S9 N9 T9 I9 C9 P9 U9 G9 E9 Z9 F9 A9 J9 D9 V9    DAL   HOU
 3 WN      33     Y9 K9 B9 L0 Q9 H9 W9 R9 O9 M9 S9 N9 T9 I9 C9 P9 U9 G9 E9 Z9 F9 A9 J9 D9 V9    DAL   HOU
 4 WN      39     Y9 K9 B9 L0 Q9 H9 W9 R9 O9 M9 S9 N9 T9 I9 C9 P9 U9 G9 E9 Z9 F9 A9 J9 D9 V5    DAL   HOU
 5 WN      7      Y9 K9 B9 L0 Q9 H9 W9 R9 O9 M9 S9 N9 T9 I9 C9 P9 U9 G9 E9 Z9 F9 A9 J9 D9 V0    DAL   HOU
 6 WN      45     Y9 K9 B9 L0 Q9 H9 W9 R9 O9 M9 S9 N9 T9 I9 C9 P9 U9 G9 E9 Z9 F9 A9 J9 D9 V9    DAL   HOU
```

Sell 0[No. of Seats][Class of Service][Segment No.]

```
01Y1«
BOOKING STATUS: SEGMENTS ADDED TO PNR
 1 WN          27     Y     25AUG MON   DAL HOU          SS1 13:00       14:15
```


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Pricing Formats:

To price a fare in a specific fare family, use **WPBR[Brand ID]**

```
WPBRBUS«

25SEP DEPARTURE DATE-----LAST DAY TO PURCHASE 30JUL/23:59

          BASE FARE              TAXES/FEES/CHARGES
1-       USD186.21                   USD29.27XT      USD215.48ADT              TOTAL:  USD215.48
   XT       13.97US    5.20ZP           5.60AY           4.50XF
           186.21                      29.27

ADT-1     BZNVN8D
DFW WN HOU186.21USD186.21END ZPDAL XFDAL4.5
NONTRANSFERABLE
VALIDATING CARRIER - WN
CAT 15 SALES RESTRICTIONS FREE TEXT FOUND - VERIFY RULES
BRANDED FARE /CHOICE EXTRA-BUS
```

To find the lowest fare in a given fare family, use WPNCB¥BR[Brand ID]

```
WPNCB¥BRANY«

25SEP DEPARTURE DATE-----LAST DAY TO PURCHASE 30JUL/23:59

          BASE FARE              TAXES/FEES/CHARGES
1-       USD139.70                   USD25.78XT      USD165.48ADT              TOTAL:  USD165.48
   XT       10.48US    5.20ZP           5.60AY           4.50XF
           139.70                      25.78

ADT-1     DZNVN6B
DFW WN HOU139.70USD139.70END ZPDAL XFDAL4.5
NONTRANSFERABLE
VALIDATING CARRIER - WN
CAT 15 SALES RESTRICTIONS FREE TEXT FOUND - VERIFY RULES
BRANDED FARE /CHOICE PREFERRED-ANY
1 WN 27D 25SEP 4 DALHOU SS1 1300 1415 /DCWN /E
```

Alternatively, to price multiple fare brands for a single itinerary, use **WPNCB¥S1*BR[Brand ID]¥S2*BR[Brand ID]**

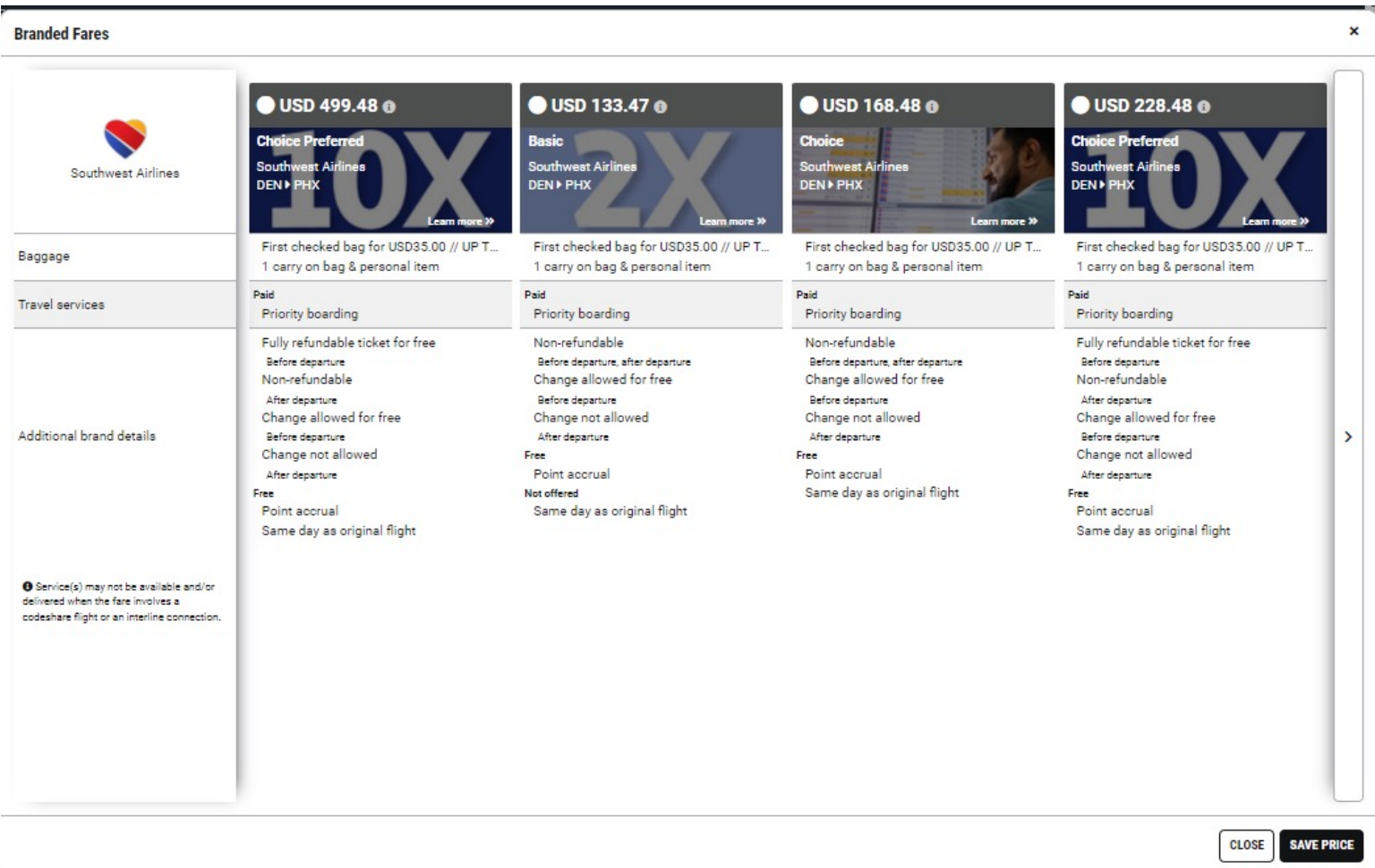
```
WPNCB¥S1*BRANY¥S2*BRWGA«

25SEP DEPARTURE DATE-----LAST DAY TO PURCHASE 30JUL/23:59

          BASE FARE              TAXES/FEES/CHARGES
1-       USD198.47                   USD45.49XT      USD243.96ADT              TOTAL:  USD243.96
   XT       14.89US   10.40ZP          11.20AY           9.00XF
           198.47                      45.49

ADT-1     DZNVN6B   DLNVH2D
DFW WN HOU139.70WN DFW58.77USD198.47END ZPDALHOU XFDAL4.5HOU4.5
NONREF/NONTRANSFERABLE
NONTRANSFERABLE
VALIDATING CARRIER - WN
CAT 15 SALES RESTRICTIONS FREE TEXT FOUND - VERIFY RULES
BRANDED FARE /CHOICE PREFERRED-ANY/BASIC-WGA
1 WN 27D 25SEP 4 DALHOU SS1 1300 1415 /DCWN /E
2 WN 28D 26SEP 5 HOUDAL SS1 1300 1410 /DCWN /E
```

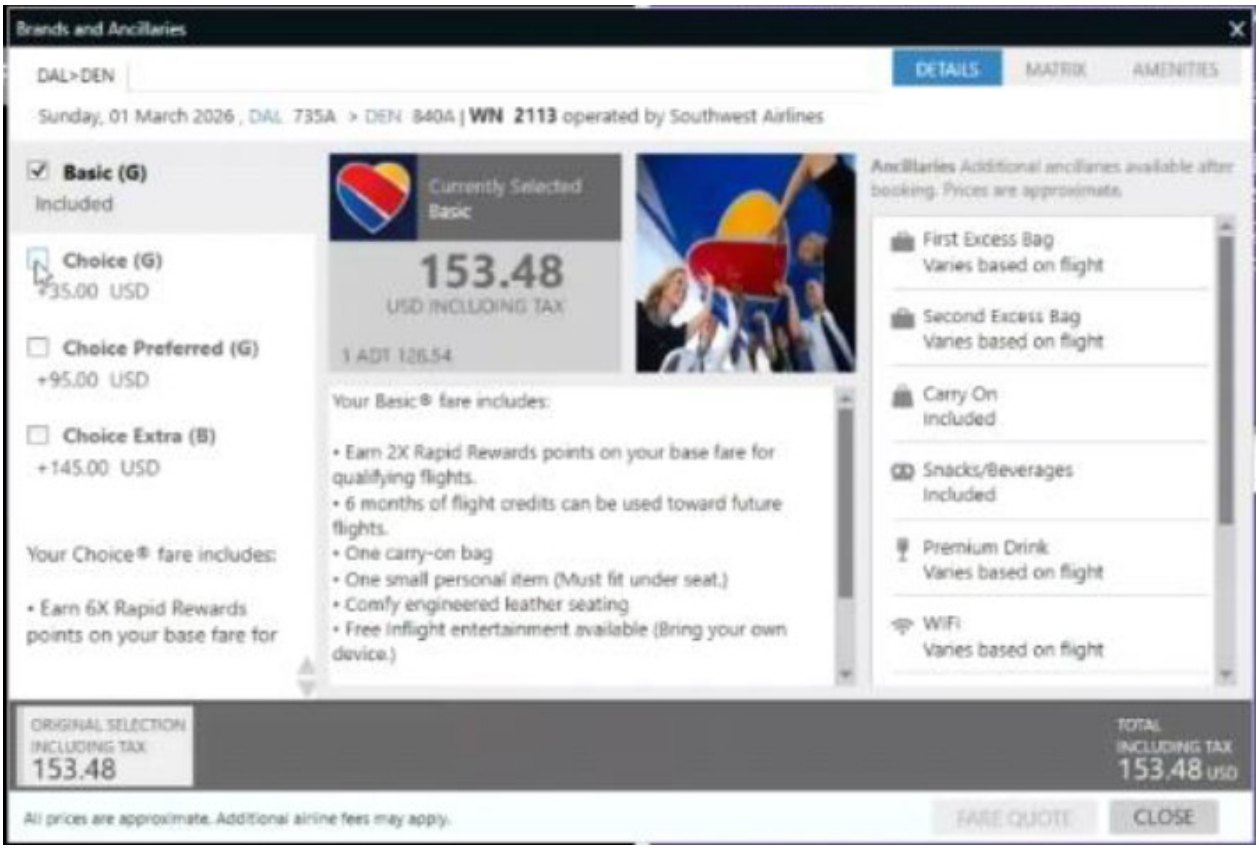
Rich Content example:



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Price the lowest flight enter **$BB**, then click `VIEW` to display branded fares rich content data with prices.

```
1-FQ@WLA0P4Q
BKD:PLU-BF5
ADDITIONAL BRANDS INFO                                  VIEW
>FQ@WLA0P4Q
   PSGR                  FARE     TAXES         TOTAL PSG DES
FQM 1          USD      275.70     35.28        310.98 ADT
GRAND TOTAL INCLUDING TAXES ****     USD        310.98
  **FEE TOTAL                                      0.00
  **PRICE INCLUDING TAXES AND FEES               310.98
  FEES BASED ON CURRENT REQUEST-SEE >FO· FOR ALL TICKET FEES
       **CARRIER MAY OFFER ADDITIONAL SERVICES**SEE >FQ/DASO·
    ADT      LAST DATE TO PURCHASE TICKET: 20MAY22 DFW
    ADT      TICKETING AGENCY EIS1
```



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Worldspan Example:
Fare Shop Format: A[Departure Date][City Pair]

```
>A10JULDALATL-WN
Number of passengers to sell 1
CARRIER*                    10JUL-SU-921A DALATL(DFWATL)                    CT ET              AC1
DAL ALTERNATE ADS AFW DFW FTW/ATL ALTERNATE FTY PDK
1     #   WN 2867      Y9 K9 L9 B9 Q9 H9 W9 R9          DALATL-    610A 920A    9   73H  0E
          <<B>>
```

Sell the flight: **0[No. of seats][Class of Service][Segment No]**

```
>01Y1
 1 WN2867Y 10JUL SU DALATL SS1   610A  920A/O $ E
```

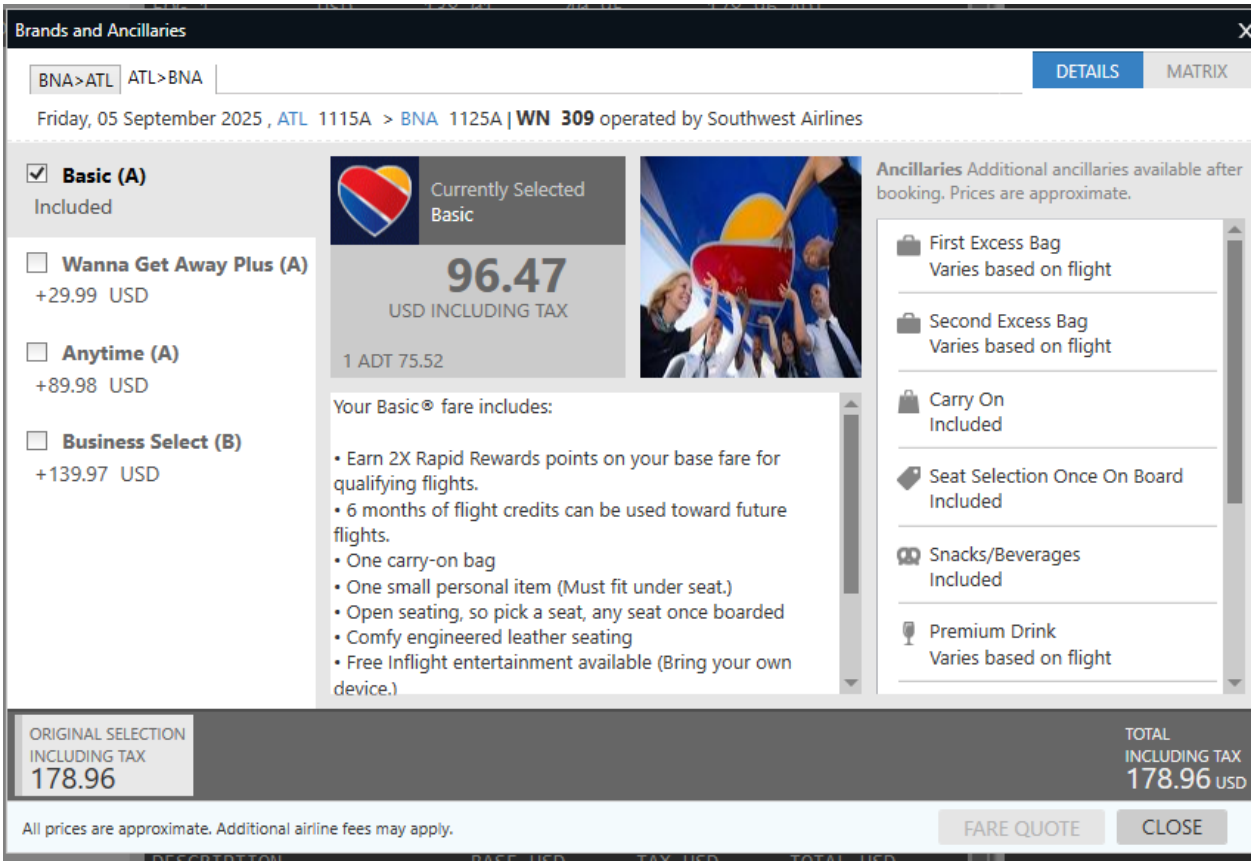
Price flight **4PLF**, then click the price highlighted in blue to display branded fares rich content data.

```
>4PLF
>4PLF(
* NONREF/NONTRANSFERABLE/STANDBY REQ UPGRADE TO Y
* PRICING RULES VALIDATING CARRIER DEFAULT WN
** 10JUL DEPARTURE DATE/ 19MAY IS LAST DATE TO TICKET

TICKET      BASE USD                TX/FEE USD        TKT TTL USD
 ADT01        147.33                    25.65             172.98
*TTL          147.33                    25.65             172.98

*LOWEST FARE
FBC ADT TLNCP2H
ADT DAL WN ATL147.33USD147.33END WN ZPDAL XF DAL4.5
 TX 11.05US 4.50ZP 5.60AY 4.50XF
* REBOOK  01/ T *USE 4PLFB
ALL SEGMENTS MUST BE CONFIRMED
CK SEGS BOOKED COMPLY WITH TKTG TL RULE

<<STORE FARE>>
```



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amadeus

Fare shop format: FQD[City Pair]/[Departure Date]/A[Airline Code]/FF

```
FQDLGADAL/15JUL/AWN/FF
AA  AS  B6  DL  F9  NK  NW  SY  TZ      TAX INCLUSION ESTIMATED
UA  VX                                  XY EXCLUDED
                                        AY/US/ZP TAX INCLUDED

15JUL21**29JUL21/WN NYCDAL/NLX;WGA
LN FARE BASIS     USD      PEN      DATES      DAYS AP  MIN MAX RTG
01 VLMVW2H         44.48   NRF    -       -    @  -   21@  -   -  340
02 VBN7W2H         44.48   NRF    -       -    @   23  7@  -   -  340
03 VLBVW2H         44.68   NRF    -       -    @  -   21@  -   -  340
```

You can see the fare families separated in the fare quote information.

Availability: AN[dep date]

```
> an15jundalmco1p

AN15JUNDALMCO1P
** SOUTHWEST AIRLINES TEXAS - AN ** MCO ORLANDO INTL.USFL     25 TU 15JUN  100P
 1   WN5653  Y8 X8 K8              /DAL 1 MCO    140P    520P  E0/73W N     2:40
 2   WN1247  Y9 X9 K9 L9 B9 Q9 H9 /DAL 1 MCO    720P   1055P  E0/73W N     2:35
             W9 R9 O9 M9 S9 N9 T9 I9 C9 P9 U9 G8 E8 Z4
 3   WN5288  Y9 X9 K9 L9 B9 Q9 H9 /DAL 1 MCO    930P    100A+1E0/73W N     2:30
             W9 R9 O9 M9 S9 N9 T9 I9 C9 P9 U9 G9 E9 Z9 F9 A9 J9 D9 V9
 4   WN 427  Y9 X9 K9 Q9 H9 W9 R9 /DAL 1 MCO    305P    830P  E1/73W N     4:25
             O9 M9 S8 N4 T1
 5   WN3123  Y9 X9 K9 L9 B9 Q9 H7 /DAL 1 MCO   1255P    635P  E1/73W N     4:40
 6   WN4184  Y9 X9 K9 L9 B9 Q9 H9 /DAL 1 MCO    230P    840P  E1/73H N     5:10
             W9 R5
```

Sell: SS[No. of seats][Class of Service][Segment No]

```
> ss1y3

--- SFP ---
RP/DALWN01GP/
  1  WN5288 Y 15JUN 2 DALMCO HK1        1   930P 100A+1 73W E0
     SEE RTSVC - TRAFFIC RESTRICTION EXISTS
  2 RM NOTIFY PASSENGER PRIOR TO TICKET PURCHASE & CHECK-IN:
       FEDERAL LAWS FORBID THE CARRIAGE OF HAZARDOUS MATERIALS -
       GGAMAUSHAZ/S1
```


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Pricing Format: FXP/FF-[Brand code]

```
FXP/FF-ANY

01 SALLY/SMITH

LAST TKT DTE 24MAR21/23:59 LT in POS - SEE ADV PURCHASE
------------------------------------------------------------
     AL FLGT  BK   DATE  TIME  FARE BASIS      NVB  NVA   BG
 DFW
 LAX WN  1001 Y    15APR 1415  YLN0P6L                    2P

USD   514.03      15APR21DFW WN LAX514.03USD514.03END
                  ZP DAL4.30XT USD 4.30-ZP USD 4.50-XF DAL
USD     5.60-AY   4.50
USD    38.55-US
USD     8.80-XT
USD   566.98
FARE FAMILIES:    (ENTER FQFn FOR DETAILS, FXY FOR UPSELL)
FARE FAMILY:FC1:1:ANY
FXU/TS TO UPSELL BUS FOR 32.01USD
BG CXR: WN
PRICED WITH VALIDATING CARRIER WN - REPRICE IF DIFFERENT VC
```

This will price out the segment listed in the fare family noted in the format.

To price and book the lowest fare for a given brand, use **FXL/FF[Brand ID]**

```
FXL/FF-WGA

01 SMITH/JONES
LOWEST PRICE IS AVAILABLE
LAST TKT DTE 22MAY21/23:59 LT in POS - SEE ADV PURCHASE
------------------------------------------------------------
     AL FLGT  BK   DATE  TIME  FARE BASIS      NVB  NVA   BG
 DFW
 ORL WN  5288 V *  15JUN 2130  VLNVR2H         27MAY31AUG 2P

USD    60.07      15JUN21DFW WN ORL60.07USD60.07END
                  ZP DAL4.30XT USD 4.30-ZP USD 4.50-XF DAL
USD     5.60-AY   4.50
USD     4.51-US
USD     8.80-XT
USD    78.98
FARE FAMILIES:    (ENTER FQFn FOR DETAILS, FXY FOR UPSELL)
FARE FAMILY:FC1:1:WGA
FXU/TS TO UPSELL ANY FOR 38.00USD
BG CXR: WN
PRICED WITH VALIDATING CARRIER WN - REPRICE IF DIFFERENT VC
```


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To view brand upsells, use **FXY[Segment No.]**

```
> fxy1

FXY1
ENTER FXUn TO BOOK FARE (E.G. FXU2 TO BOOK FARE2) OR SEE HEFXY
=================== CURRENT ===================
FARE 1 - 78.98  USD
   PTC ADT - P1
   FC1 : S1 - WGA
=================== UPSELLS ===================
FARE 2 - 116.98  USD
   PTC ADT - P1
   FC1 : S1 - ANY
-----------------------------------------------
FARE 3 - 156.98  USD
   PTC ADT - P1
   FC1 : S1 - BUS
```

More information, including additional formats, is available and can be found by contacting your GDS Help Desk.

Thanks for choosing Southwest Airlines!

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